



Welcome to Convenience!

If you take prescribed medications regularly, you can have them delivered right to your door! You can get up to a 90-day supply at a time with one simple payment. Get started today at www.medimpact.com. A one-time registration allows easy access to the portal or mobile app. Our app is available in the Apple App Store and Google Play.

Getting your prescriptions has never been easier.

MedImpact Direct, LLC, offers custom delivery service for your maintenance medications – the ones you take regularly for chronic or long-term conditions. This new delivery option gives you flexibility in payment options, how your prescriptions are ordered, and where they are delivered.

Our online tools allow you to:

- Order new prescriptions or transfer from retail pharmacy.
- Refill mail-order drugs or renew expired mail prescriptions.
- Review estimated copay amount, last order status, and date for next refill.
- Get reminders and alerts via phone call, email or two-way text.
- View and sort your list of mail-order drugs.
- Manage account information.
- Make payments.

If you have questions, please call us toll-free at **1-855-873-8739** (TTY dial 711)



Customer Service Hours

Monday-Friday

7:00 am – 7:00 pm Central Time

Saturdays

8:00 am – 4:00 pm Central Time

See more information or download a prescription order form anytime at

www.medimpact.com



Me Impact Direct

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P.O. Box 51580, Phoenix, AZ 85076-1580
Phone: 1-855-873-8739 (TTY dial 711)
www.medimpact.com

Getting Started

Register online at www.medimpact.com to get started. We will need some information, including your allergies, payment details, and shipping address. You will need a 90-day-supply prescription for your first custom delivery order. If you choose to have your order shipped via standard delivery, you should receive your prescription within 10 days from the date we receive your order.

We are committed to patient safety. When we receive a new prescription directly from your doctor without your prior consent, we ask you to confirm the need for the shipment by text message, email or phone call. Set your notification preferences by signing in to www.medimpact.com or our mobile app. We are always improving your digital experience. Check our portal or app for the newest details.

You have three options to start your prescription with us:



Option 1 From Your Doctor

Ask your doctor to send your prescription electronically to MedImpact Direct or to fax it to us at: **1-888-783-1773**.

Our pharmacy will contact you to obtain your approval before we process any prescriptions your doctor sends us. We will not ship these prescriptions until you confirm that you want the medications.

Option 2 Mail Us Your Prescription

Download and complete the order form, available at www.medimpact.com, and mail it to us with your paper prescription and your payment. Once we have your order, you can register online to order refills and customize delivery options for future orders. Mail to: MedImpact Direct Mail, PO Box 51580, Phoenix, AZ 85076-1580.

Option 3 Sign in to Website

Sign in to our website to request a new prescription, or transfer one from a retail pharmacy. Choose "Request or Submit a New Prescription" at the top of "My Medications" page, and follow instructions.

That's it! It's that easy.